

**RE: Okin Hand Control with Quick Disconnect and Extension Cable  
Replacement for #11560 3 Pin Hand Control**

PLEASE READ THIS NOTE VERY CAREFULLY, AS THIS CHANGE FROM THE FACTORY HAS CAUSED A GREAT DEAL OF CONFUSION FOR OUR CUSTOMERS.

The original #11560 hand control used by La-Z-Boy and a few other manufacturers had a three-pin quick disconnect-type connector that plugs into an extension cord in the side or magazine pocket of the chair; that extension cord goes on down to plug into the motor with a five-pin connector at the motor end.

Part #11560 with the three-pin connector is not being made anymore, but our part #6212 Okin quick disconnect control will easily replace the 11560. The only real difference (besides what it looks like) is that the 6212 has a five-pin quick disconnect in the side or magazine pocket of the chair and the 6212 also comes with the extension cable attached that goes down to the motor.

**To get your chair in working order, remove the extension cable that is now attached to your chair and replace it with the extension cable that we sent with part #6212.**

This explanation may seem complicated, but when you turn the chair over on its side and really look at the extension cable from the side pocket down to the motor, it will all make sense.

*Please know that we did not send you the wrong control and you won't be getting the #11560 three-pin hand control that is pictured (as it is not available anymore), but if you take the #6212 that we send you, and you follow the instructions above, your chair should work again.*

If you still have questions after you read this and look at the chair, then let us know and we will be glad to help.