

**RE: Okin Hand Control With Quick Disconnect and Extension Cable
Replacement for Pride New Style Hand Control**

PLEASE READ THIS NOTE VERY CAREFULLY, AS THIS CHANGE FROM PRIDE HAS CAUSED A GREAT DEAL OF CONFUSION FOR CUSTOMERS.

The #8213 control pictured on our website was the newest style hand control from Pride; it is a grey control, with push buttons for up and down, plus a lock button. It attaches to a control box, which then attaches to an Okin transformer and an Okin Deltadrive motor. Pride, however, has had production problems with this setup; it seems either the hand control was failing, or more often, the control box it plugged into went bad. They tried several different solutions, but finally settled on using the hand control included in this package; a standard Okin quick disconnect control (our part # 6212) and the elimination of the original control box.

First Step: Completely remove the control box from the chair

Find the control box. The control box is usually mounted behind the chair, or underneath the chair toward the rear. If you don't see it, just follow either the wire from the hand control, or the wire coming from the transformer; both plug into wires off the control box.

Unplug all the wires coming from that box and remove the box from the chair.

Second Step: Use the Parts to Get Your Chair Working Again

Take the cord coming from the transformer toward the chair and plug it in to a short, two-prong cord off the motor that nothing is currently plugged into.

Run the cord from the new hand control we sent to the other cord coming out of the motor. Everything will then be plugged directly to the motor. With this new configuration, the hand control doesn't light up and it doesn't have a lock/unlock button, but it is a much simpler setup with much less to go wrong with it.

Please know we did not send you the wrong control, and you won't be getting the grey hand control that is pictured (as it is not available anymore), but if you take the #6212 included in this package and you follow the instructions above, your problem should be taken care of.

If you still have questions after you read this and look at the chair, then let us know and we will be glad to help.